

## Joint Committee on Corrections

### Information for Legislative Institutional Visits

Facility Name:	Ozark Correctional Center		
Custody Level	C2	Warden	Ed Davis
Total Acreage	80	Address	929 Honor Camp Lane
Acreage w/in Perimeter	12		Fordland, MO 65652
Square Footage	166,185	Telephone:	417-767-2606
Year Opened	1963	Fax:	417-767-2014
Operational Capacity/Count (as of November 30, 2012)			
General Population Beds (capacity and count as of November 30, 2012)	650	Deputy Warden	Offender Management Brian O'Connell
Segregation Beds (capacity and count as of November 30, 2012)	16	Deputy Warden	Operations Stacy Kleier
Treatment Beds (capacity and count as of November 30, 2012)	650	Asst. Warden	
Work Cadre Beds (capacity and count as of November 30, 2012)	0	Asst. Warden	
Diagnostic Beds (capacity and count as of November 30, 2012)	650	Major	Johnny Burkdoll
Protective Custody Beds (capacity and count as of November 30, 2012)	0		

#### 1. Capital Improvement Needs:

- a. How would you rate the overall condition of the physical plant of the institution?
 

**OCC is an older facility, with a few areas in poor to fair condition, but overall in good condition. Steady improvements have been made to infrastructure and buildings over the years. A perimeter camera system was installed in the last three years. A wastewater treatment upgrade with a new clarifier to lower phosphate levels was completed in 2012, in addition to replacement of the radio system to a narrow band system. Improvements were also made to Recovery Hall, an area used primarily for treatment classes.**
- b. What capital improvement projects do you foresee at this facility over the next six years?
 

**The Del Norte fence alarm system is aging and is frequently down for repair, requiring a perimeter patrol vehicle during down time, resulting in the shortage of one staff person on each shift to remain inside the perimeter. A replacement system is in the design stage and is anticipated to be installed in 2013, which will address the concern with the present system.**

**Presently offenders are strip searched in a trailer unit parked outside the perimeter of the institution. This is a security issue as offenders remain outside the institution after being searched, offering an opportunity for contraband to be introduced into the institution. Preliminary plans to construct a strip search building inside the perimeter have proved to be too costly to be done as an in house construction project, thereby falling in the category of a needed capital improvement.**

**Electrical Service to our institution and throughout the buildings is insufficient for modern business use. Present service pre-dates computers, video and most modern business use. All buildings including the Housing Units, are maxed out on circuits used and panel boxes. We are also susceptible to power surges and lightning strikes. A lightning strike in October 2012 did extensive damage to the perimeter camera system and backup power for the Control Center. A thorough electrical needs audit and service upgrades are necessary.**

- c. How critical do you believe those projects are to the long-term sustainability of this facility?  
**Replacement of the fence alarm system to ensure security is currently being addressed. Improvements to the electrical services and replacement of the strip trailer, while important to daily operations, do not impact long-term sustainability to the same degree as recent improvements made in the radio system and wastewater treatment plant.**

## **2. Staffing:**

- a. Do you have any critical staff shortages? **No**
- b. What is your average vacancy rate for all staff and for custody staff only?  
**10% total vacancy and 22% custody**
- c. Does staff accrual or usage of comp-time by staff effect your management of the institution?  
**The most impact is with custody staff. The supervisors have to manage time closely in order to assure adequate coverage. Very little impact otherwise.**
- d. What is the process for assigning overtime to staff?  
**OCC has minimal overtime accrual which is usually due to unique circumstances requiring holding over existing custody staff, i.e. transportation/medical runs. If the need would arise to assign overtime to staff, OCC would do so in accordance with union agreements.**
- e. Approximately what percentage of the comp-time accrued at this institution does staff utilize as time off and what percentage is paid-off?  
**Approximately 70% is utilized as time off and 30% is paid-off**
- f. Is staff able to utilize accrued comp-time when they choose?  
**Generally, except for custody staff; and with custody, we try to work with staff as much as possible.**

## **3. Education Services:**

- a. How many (and %) of inmate students at this institution are currently enrolled in school?  
**170 offender students that is 27% of the population**
- b. How many (and %) of inmate students earn their GED each year in this institution?  
**2012 – 73/94.81% 2011 – 62/84.9% 2010 – 61/88%**
- c. What are some of the problems faced by offenders who enroll in education programs?  
**Learning Disabilities, Long Term Drug Abuse, Bad Experiences in school in the Past and Time restraints (offenders are only here 1 year).**

4. **Substance Abuse Services:**

- a. What substance abuse treatment or education programs does this institution have?  
**Modified Therapeutic Community is provided by Gateway Foundation as contracted through the Missouri Department of Corrections.**
- b. How many beds are allocated to those programs? **650**
- c. How many offenders do those programs serve each year?  
**650 (it is a one year program)**
- d. What percent of offenders successfully complete those programs? **87.25%**
- e. What, in your opinion, is the biggest challenge to running a treatment program in a prison setting?

**Prison settings tend to support a prison culture. It is difficult for staff and clients to break away from the mold of the prison stereotype; yet, everything needed to re-enter society and remain free, clean, sober and social is decidedly “un-prison”. Bridging the gap between the setting and the message is the greatest challenge in prison based treatment services.**

5. **Vocational Programs: N/A**

- a. What types of vocational education programs are offered at this institution?
- b. How many offenders (and %) participate in these programs each year?
- c. Do the programs lead to the award of a certificate?
- d. Do you offer any training related to computer skills?

6. **Missouri Vocational Enterprises: N/A**

- a. What products are manufactured at this institution?
- b. How many (and %) of offenders work for MVE at this site?
- c. Who are the customers for those products?
- d. What skills are the offenders gaining to help them when released back to the community?

7. **Medical Health Services:**

- a. Is the facility accredited by the National Commission on Correctional Health Care?  
**Yes we are NCCHC Accredited**
- b. How many offenders are seen in chronic care clinics?  
**329 offenders in chronic care clinics**
- c. What are some examples of common medical conditions seen in the medical unit?  
**Wounds, boils, common colds, hay fever/allergies, athletes foot, back pain, Strains and sprains, toothaches**
- d. What are you doing to provide health education to offenders?  
**Monthly education classes, education board in the medical unit, chronic care Education to chronic care offenders and yearly health fair**
- e. Have you had any cases of active Tuberculosis in this facility in the past year? If so, how did you respond? **No active Tuberculosis Cases**
- f. Is the aging of the population effecting health care in prisons as it is effecting health care every where else? If yes, please explain  
**No, aging is not effecting health care at OCC.**

8. **Mental Health Services:**

- a. How do offenders go about obtaining mental health treatment services?  
**Offenders arriving with MH3 score are scheduled upon arrival, any offender may obtain MH services by submitting a MSR**

- b. How many successful suicides (and %) occurred here in the past year and what is being done to prevent suicides?

**No successful suicides at OCC, Education is provided to all staff and open communication between staff.**

- c. Approximately how many (and %) of the offenders in this institution are taking psychotropic medications?

**81 offenders or 12.48% are taking psychotropic medication**

- d. How many offenders in this facility are chronically or seriously mentally ill and what is being done for them?

**There are 110 chronic care offenders. Chronic care offenders have monthly counseling, medication and medication management and staff availability in crisis.**

9. What is your greatest challenge in managing this institution?

**Limited budget for upkeep of an older facility, and the lack of adequate space for programming that is required under our contract with the Gateway Foundation.**

10. What is your greatest asset to assist you in managing this institution?

**We are very fortunate to have been able to recruit and retain exceptional staff, especially supervisory staff. All OCC staff are committed to the mission of long-term treatment, and to the therapeutic community model.**

11. What is the condition of the facilities' vehicle fleet? (mileage, old vehicles etc?)

**High mileage; fair to good condition. We are in need of a handicapped vehicle, as we do serve wheelchair-bound offenders.**

12. Assess the morale of your custody staff; high, medium, or low and please provide detailed explanation. (Please have the Major answer)

**The morale of the majority of custody staff is high.**

13. **Caseworkers:**

A. How many caseworkers are assigned to this institution? **8**

B. Do you currently have any caseworker vacancies? **No**

C. Do the caseworkers accumulate comp-time?

**Typically, any overtime worked is flexed out within the week. Current overtime Balances reflect overtime accumulated on last working day of week, holiday on RDO and/or inability to flex during the week.**

D. Do the caseworkers at this institution work alternative schedules? **Four ten hour days**

E. How do inmates gain access to meet with caseworkers?

**Case Managers generally use an open-door policy**

F. Average caseload size per caseworker? **92**

• # of disciplinary hearings per month? **55**

• # of IRR's and grievances per month? **Average is 16 IRR's and 4.5 Grievances**

• # of transfers written per month? **5**

• # of re-classification analysis (RCA's) per month? **105**

G. Are there any services that you believe caseworkers should be providing, but are not providing?

**No**

H. If so, what are the barriers that prevent caseworkers from delivering these services?

- I. What type of inmate programs/classes are the caseworkers at this institution involved in?  
**Pathway to Change, UMOS, Incarcerated Veteran Services, Missouri Career Center Career Readiness, Medicaid Pre-Release, Puppies for Parole, Therapeutic Community Structure Team, Community Work Release**

- J. What other duties are assigned to caseworkers at this institution?

**We have several Case Managers that are staff trainers (AICS, Pathway to Change)**

**14. Institutional Probation and Parole officers:**

- A. How many parole officers are assigned to this institution? **3**
- B. Do you currently have any staff shortages? **No**
- C. Do the parole officers accumulate comp-time? **Rarely**
- D. Do the parole officers at this institution flex their time, work alternative schedules? **If Needed**
- E. How do inmates gain access to meet with parole officers? **Open Door in Housing Units**
- F. Average caseload size per parole officer? **Approximately 217 per officer**
- # of pre-parole hearing reports per month? **2-3 (Not including Court Reports)**
  - # of community placement reports per month? **0-1**
  - # of investigation requests per month? **Approximately 10**
- G. Are there any services that you believe parole officers should be providing, but are not providing? **No**
- H. If so, what are the barriers that prevent officers from delivering these services? **N/A**
- I. What type of inmate programs/classes are the parole officers at this institution involved in?  
**Orientation**

15. Please list any other issues you wish to discuss or bring to the attention of the members of the Joint Committee on Corrections.

16. Does your institution have saturation housing? If so, how many beds?

**Yes 14 beds**

**17. Radio/Battery Needs:**

- a. What is the number of radios in working condition? **188**
- b. Do you have an adequate supply of batteries with a good life expectancy? **Yes**
- c. Are the conditioners/rechargers in good working order? **Yes**