

## Joint Committee on Corrections

### Information for Legislative Institutional Visits

Facility Name:	Ozark Correctional Center		
Custody Level	Minimum	Warden	Brian O'Connell
Total Acreage	80	Address	929 Honor Camp Lane
Acreage w/in Perimeter	12		Fordland, MO 65652
Square Footage	166185	Telephone:	417-767-4491
Year Opened	1963	Fax:	417-767-2014
Operational Capacity/Count (as of December 1, 2014)	738/667		
General Population Beds (capacity and count as of December 1, 2014)	88/21	Deputy Warden	Stacy Kleier Offender Management
Segregation Beds (capacity and count as of December 1, 2014)	16/5	Deputy Warden	Marty Sirmons Operations
Treatment Beds (capacity and count as of December 1, 2014)	650/646	Asst. Warden	N/A
Work Cadre Beds (capacity and count as of December 1, 2014)	0	Asst. Warden	N/A
Diagnostic Beds (capacity and count as of December 1, 2014)	0	Major	Johnny Burkdoll
Protective Custody Beds (capacity and count as of December 1, 2014)	0		

**1. Capital Improvement Needs:**

- a. How would you rate the overall condition of the physical plant of the institution?

**OCC is an older facility, but its condition would be considered good overall, with a few areas poor to fair. Steady improvements have been made to the infrastructure and buildings over the years. Our perimeter security has also been significantly enhanced through the recent replacement of our perimeter fence detection system. Several older buildings at the facility are a continuing operational and budget challenge.**

- b. What capital improvement projects do you foresee at this facility over the next six years?

**Electrical service to our institution and throughout our buildings is insufficient for modern business use. Our service pre-dates computers, video and most common modern business use. All buildings, including the offender housing units, are at near the maximum on circuits used and panel boxes. We are also susceptible to power spikes and lightning. A thorough electrical needs and it should be performed and our service upgraded accordingly.**

**We have 4 double-wide trailers used for drug treatment services that are badly in need of replacement. Two of the trailers are used for treatment staff office space and the other two are used as offender programming space ( which is always at a premium). These trailers are 18 – 20 years old and were not made to withstand this type of use. Considering the age and condition of the trailers, repairs (though necessary) are not a very effective use of funds. Ideally these trailers would be replaced with a permanent building(s), but new trailers would be an acceptable and less-costly solution.**

**Replacement of exterior doors and windows is another area that needs attention. Our older buildings have single-paned windows in them, which are very inefficient and make it difficult to maintain a comfortable working environment for staff with offices in these areas (hot in the summer and cold in the winter). Metal exterior doors rust and warp over time, and we have several throughout the facility that need to be replaced.**

**We also will need to repair and possibly re-asphalt the entry road to the facility and the perimeter road at some point in the future.**

- c. How critical do you believe those projects are to the long-term sustainability of this facility?

**As a dedicated drug treatment facility, treatment space is essential to accomplishing our mission, so we definitely need to look at some infrastructure improvements to support that. Though we can maintain for a while with the programming facilities we have, they are certainly inadequate and not worth putting much money into. Improvements to the electrical system are needed for the betterment of institutional operations, but are not currently at a critical point as far as our sustainability. The other areas noted above do need to be addressed, but we can continue to make improvements on a piecemeal basis if funding for larger projects is not available.**

## **2. Staffing:**

- a. Do you have any critical staff shortages? **No**
- b. What is your average vacancy rate for all staff and for custody staff only? **20%**
- c. Does staff accrual or usage of comp-time by staff effect your management of the institution?  
**No**
- d. What is the process for assigning overtime to staff?  
**We do not have a lot of overtime, but if the need arises we have a log that is seniority based on volunteers for overtime.**
- e. Approximately what percentage of the comp-time accrued at this institution does staff utilize as time off and what percentage is paid-off?  
**Approximately 50% of comp time accrued is paid off; 50% is used.**
- f. Is staff able to utilize accrued comp-time when they choose? **Yes if coverage permits.**

## **3. Education Services:**

- a. How many (and %) of inmate students at this institution are currently enrolled in school?  
**137/20%**
- b. How many (and %) of inmate students earn their HSE each year in this institution?  
**75/21%**
- c. What are some of the problems faced by offenders who enroll in education programs?  
**Long Term drug/alcohol abuse, history of failure in academics (especially non-readers) poor economic backgrounds, poor attitudes and poor testing skills.**

4. **Substance Abuse Services:**

- a. What substance abuse treatment or education programs does this institution have?

**OCC is a treatment dedicated correctional facility. All offenders assigned to OCC participate in the Therapeutic Community treatment program.**

- b. How many beds are allocated to those programs? **650**

- c. How many offenders do those programs serve each year?

**This is a year long program, serving 650 offenders. Our transitional numbers indicate approximately 950 offenders experience some portion of their treatment at OCC in the course of a calendar year.**

- d. What percent of offenders successfully complete those programs? **Approximately 97%**

- e. What, in your opinion, is the biggest challenge to running a treatment program in a prison setting? **The most challenging component is the limited space for treatment groups and classes.**

5. **Vocational Programs: DOES NOT APPLY AT OCC**

- a. What types of vocational education programs are offered at this institution?

- b. How many offenders (and %) participate in these programs each year?

- c. Do the programs lead to the award of a certificate?

- d. Do you offer any training related to computer skills?

6. **Missouri Vocational Enterprises: DOES NOT APPLY AT OCC**

- a. What products are manufactured at this institution?

- b. How many (and %) of offenders work for MVE at this site?

- c. Who are the customers for those products?

- d. What skills are the offenders gaining to help them when released back to the community?

7. **Medical Health Services:**

- a. Is the facility accredited by the National Commission on Correctional Health Care? **Yes**

- b. How many offenders are seen in chronic care clinics? **421**

- c. What are some examples of common medical conditions seen in the medical unit?

**Allergies, Asthma, Hepatitis C and Hypertension**

- d. What are you doing to provide health education to offenders?

**Annual Health Fair, Education handouts for most S/C encounters. All of these are available in the Library as well.**

- e. Have you had any cases of active Tuberculosis in this facility in the past year? If so, how did you respond? **No**

- f. Is the aging of the population effecting health care in prisons as it is effecting health care every where else? If yes, please explain **Yes. Also, we are seeing in the younger offenders things we would not normally see in patients their age.**

8. **Mental Health Services:**

- a. How do offenders go about obtaining mental health treatment services?

**Offenders submit a MSR (Medical Service Request form) to request a mental health session. Offenders who take psychiatric medications are automatically seen on a monthly base.**

- b. How many successful suicides (and %) occurred here in the past year and what is being done to prevent suicides? **OCC have had none**

- c. Approximately how many (and %) of the offenders in this institution are taking psychotropic medications? **72/11%**

- d. How many offenders in this facility are chronically or seriously mentally ill and what is being done for them?

**90 offenders are considered chronically/seriously mental ill. They are enrolled in mental health chronic care and are seen by licensed staff at least monthly.**

9. What is your greatest challenge in managing this institution?

**Limited budget for upkeep of an older facility, and the lack of adequate space for programming that is required under our contract with the Gateway Foundation.**

10. What is your greatest asset to assist you in managing this institution?

**We are very fortunate to have been able to recruit and retain exceptional staff, especially supervisory staff. All OCC staff are committed to the mission of long-term treatment, and to the therapeutic community model.**

11. What is the condition of the facilities' vehicle fleet? (mileage, old vehicles etc?)

**High mileage; fair to good condition**

12. Assess the morale of your custody staff; high, medium, or low and please provide detailed explanation. (Please have the Major answer) **Low/Medium**

**OCC has went thru a number of changes in the year with new administration and several new custody supervisors. Budget cuts over the years, cost of living is more expensive but the pay and benefits have not increased in spite of their loss, changes to the retirement, no tuition reimbursement, and matching monies for deferred comp also hurt morale. Changes in job expectations make it harder to promote.**

13. **Case Managers:**

- A. How many case managers are assigned to this institution? **8**
- B. Do you currently have any case managers vacancies? **No**
- C. Do the case managers accumulate comp-time? **No**
- D. Do the case managers at this institution work alternative schedules? **Yes**
- E. How do inmates gain access to meet with case managers? **Open door**
- E. Average caseload size per case manager? **94**
  - # of disciplinary hearings per month? **66**
  - # of IRR's and grievances per month? **18/5**
  - # of transfers written per month? **5 average**
  - # of re-classification analysis (RCA's) per month? **61 approximately**
- F. Are there any services that you believe case managers should be providing, but are not providing? **No**
- G. If so, what are the barriers that prevent case managers from delivering these services? **N/A**
- H. What type of inmate programs/classes are the case managers at this institution involved in?

**Pathway to Change**

- I. What other duties are assigned to case managers at this institution?  
**Medicaid Coordinator, Life Skills Coordinator, CO I Hiring, Staff UA Collector, Special Olympics Coordinator, Work Release Coordinator, Puppies for Parole Coordinator, Pathway to Change Coordinator, Child Support and Career Center Liaison**

14. **Institutional Probation and Parole officers:**

- A. How many parole officers are assigned to this institution? **3 Parole Officers**
- B. Do you currently have any staff shortages? **No Shortages (though there are 2 full time and 1 part-time officers, but really need 3 full-time)**
- C. Do the parole officers accumulate comp-time? **No**

D. Do the parole officers at this institution flex their time, work alternative schedules?  
**No alternate schedules, have to flex any work over during the week.**

E. How do inmates gain access to meet with parole officers?

**Offenders have assigned open door times to meet with their IPO. If an officer needs to see an offender outside the times, he/she call them to the P & P office. If there is an emergency situation and offender cannot wait until open door, the Case Manager can call and ask that the offender be seen ASAP.**

F. Average caseload size per parole officer? **Part-time 140 Full-Time 263**

- # of pre-parole hearing reports per month? **2 or 3**
- # of community placement reports per month? **None**
- # of investigation requests per month? **Approximately 12 on average**

G. Are there any services that you believe parole officers should be providing, but are not providing? **No**

H. If so, what are the barriers that prevent officers from delivering these services? **N?A**

I. What type of inmate programs/classes are the parole officers at this institution involved in?

**One Parole Officer facilitated Anger Management and Unit Supervisor does new offender orientation**

15. Please list any other issues you wish to discuss or bring to the attention of the members of the Joint Committee on Corrections. **No others at this time.**

16. Does your institution have saturation housing? If so, how many beds? **Yes, 14 beds**

17. **Radio/Battery Needs:**

- a. What is the number of radios in working condition? **188**
- b. Do you have an adequate supply of batteries with a good life expectancy? **Yes**
- c. Are the conditioners/rechargers in good working order? **Yes**